# Ellie Marsh

**Senior barista**

Norwich | 07700 900526 | ellie.marsh@example.com

## Profile

Senior barista with three years in a busy city-centre coffee shop, the last two opening up and running the bar on weekday mornings. Trains every new barista on espresso, milk and latte art, and keeps the morning queue moving at up to 120 drinks an hour. Looking for a barista team leader post.

## Experience

**Senior Barista | Lantern Coffee House, Norwich | September 2024–present**

- Open the shop on weekday mornings: set up and dial in the espresso machine, check the fridges and count the float before the doors open at 7am.
- Lead a team of three on the morning shift, serving up to 120 drinks an hour at the 8am peak.
- Run a two-minute huddle before opening: the day's specials, who is on which station and one thing to get right.
- Moved one barista onto milk alone at the peak, which cut the average wait from about six minutes to four.
- Trained six new baristas with a two-week checklist, now used for every new starter.
- Know most morning regulars by name and order, and start their drink as they join the queue.

**Barista | Lantern Coffee House, Norwich | July 2023–August 2024**

- Served on the till and the bar, learned every drink on the menu in the first month and did the daily cleaning and fridge temperature checks.

**Saturday Sales Assistant | Fernleigh Books, Norwich | 2021–2023**

- Served customers, ran the till and set up the window display while at sixth form.

## Qualifications

- Level 2 Food Safety and Hygiene for Catering (2024)
- A levels: English Literature C, Psychology C (2023)
- GCSEs including English Language 6 and Mathematics 5 (2021)

## Skills

- Espresso, milk texturing and latte art
- Opening, closing, cash-up and float counts
- Training new starters with a written checklist
- Allergen, cleaning and temperature records
- Cheerful, quick service at the morning peak

## Availability

Early opening shifts and weekends; full or part time.