

Nathan Cole

Cyber Security Analyst

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Profile

Cyber security analyst in a managed security service watching 40 client networks. Triage alerts, investigate incidents and run vulnerability scans, and write plain reports that tell clients what to fix first. Started in IT support. Looking for a security analyst or incident response role.

Experience

Security Operations Analyst, Severnside Secure, Cheltenham	2023–present
- Monitor alerts for 40 client networks in Microsoft Sentinel and Defender, on a shift rota. - Investigated a phishing attack that reached 12 mailboxes: reset accounts, blocked the sender and closed it within four hours. - Run monthly vulnerability scans with Nessus and track fixes with each client. - Wrote the phishing and ransomware playbooks the team now uses.	
IT Support Technician, Severnside Secure, Cheltenham	2021–2023
Ran patching and backups and handled 30 support tickets a day.	

Education

Cyber Security Technologist Level 4 apprenticeship	2023
CompTIA Security+	2022
Microsoft Certified: Security Operations Analyst Associate	2024

Tools

- Microsoft Sentinel (KQL), Defender
- Nessus, Wireshark
- Windows Server, Active Directory, Linux
- Python for scripting

Skills

- Alert triage and incident response
- Vulnerability management
- Writing playbooks and client reports
- Calm on call