

Freya Lund

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Ms Erin Walsh
Owner
Mill Pond Roastery Café
12 Jersey Street
Manchester M4 6JB

Dear Ms Walsh

Application for Shift Supervisor

I am applying for the Shift Supervisor role at Mill Pond Roastery Café. I have four years' experience in independent and chain coffee shops, and at Northern Quarter Coffee I make up to 120 drinks an hour in the morning rush on a two-group machine, keeping waits under five minutes.

I dial in our espresso at opening and check grind and yield through the day, and I pour consistent latte art. I open and close the shop, cash up the till, complete the cleaning and temperature records, and order milk and pastries for the next day.

I train our new baristas on drinks, milk texturing and the till. Because you roast your own beans, I would like to learn how each roast should taste and teach the team to dial it in.

I can work early starts and weekends. My CV is attached, and I would be glad to come in for a trial shift on the bar. Thank you for your time.

Yours sincerely

Freya Lund