

Luca Romano

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Ms Helen Marsh
Restaurant Manager
The Lace Market Grill
7 Stoney Street
Nottingham NG1 1LG

Dear Ms Marsh

Application for Head Waiter

I am applying for the Head Waiter role at The Lace Market Grill. I have three years' experience in a busy Italian restaurant and a hotel restaurant, and I look after a section of six to eight tables on services of up to 120 covers.

At Trattoria Lucca I take orders on a handheld till, explain the menu and check allergens with the kitchen for every order that needs it. I recommend wines and desserts without pushing, and the average spend per head in my section is above the house average.

When a guest is unhappy I deal with it at the table and fetch the manager when it needs more, and I keep my section moving at a calm pace on the busiest nights. I would like to take that further as a head waiter, and your grill's focus on steak and wine suits the service I enjoy most.

I can work evenings and weekends, including Christmas parties. My CV is attached, and I would be glad to work a trial shift. Thank you for your time.

Yours sincerely

Luca Romano