Kirsty Mullan

Police Community Support Officer

Bradford | 07700 900235 | kirsty.mullan@example.com | Full UK driving licence

Profile

Police community support officer with three years on a neighbourhood team, and two years as a special constable before that. Patrols a ward of about 18,000 residents, deals with antisocial behaviour, takes witness statements and passes on intelligence, and works with schools, housing and youth services on local problems. Applying for the Police Constable Entry Programme.

Experience

Police Community Support Officer | Pennine Police, Bradford East neighbourhood team | 2023–present

- Patrol a ward of about 18,000 residents on foot and by bike, on early, late and weekend shifts.
- Take witness statements and submit 40 to 60 pieces of intelligence a year for officers to act on.
- Ran a three-month plan with the housing association and youth service on antisocial behaviour at a shopping parade; reports fell from 31 to 12 against the same months a year before.
- Give talks on online safety in four primary schools, and crime prevention advice to residents after burglaries.
- Help with traffic and crowd control at football matches and the city's summer events.

Special Constable (volunteer) | Pennine Police, Bradford | 2021–2023

- Attended calls with regular officers on weekend shifts, made nine arrests and completed the case files.

Customer Service Adviser | Northlight Energy, Bradford | 2018–2023

Qualifications and training

PCSO initial training, Pennine Police | 2023

Emergency First Aid at Work | 2025

A levels: Sociology (B), English Language (C), Psychology (C) | 2018

GCSEs: 8 at grades 9 to 4, including English 6 and maths 5

Skills

- Calm, clear communication with people who are upset or angry
- Accurate statements and pocket notebook entries
- Working with schools, housing and youth services
- Basic Urdu, spoken