

Jamal Hussain

Sales Assistant

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Profile

Sales assistant with four years in homeware and fashion retail, on the tills, the shop floor and in the stockroom. Sells add-ons and loyalty sign-ups without pushing, handles returns calmly and gets deliveries out before opening. Keyholder for evening closes. Looking for a sales assistant or senior sales assistant role with more work on displays.

Experience

- Sales Assistant and Keyholder, Northgate Home Store, Newcastle** **March 2024–present**
 - Serve up to 150 customers a shift on the tills and the shop floor, including refunds and exchanges.
 - Unpack, price and rotate two deliveries a week so the floor is full before opening.
 - Dress the seasonal window and front tables to the head office plan each month.
 - Lock up on two evening closes a week: cashing up, the banking bag and the alarm.
 - Signed up more loyalty members than anyone else in the store in spring 2025.
- Sales Assistant (part time), Quayside Fashion, Gateshead** **2022–2024**
 - Worked weekends and the Christmas peak, ran the fitting room and processed online returns.

Education

- BTEC Level 3 National Extended Diploma in Business, Tyneside College** **2022**
- GCSEs including English Language 5 and Mathematics 6** **2020**

Skills

- Tills, refunds and cashing up
- Stock rotation, pricing and replenishment
- Displays to a head office plan
- Handheld stock scanners
- Age checks under Challenge 25

Availability

Weekdays, evenings and weekends, including the Christmas and January sale periods.