Ross Campbell

Student and sales assistant

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Profile

Third-year business student with two years of weekend work in a busy sports shop, where most of the job is talking to customers and helping them choose. Learns a new routine quickly, is happy with early starts and stays calm at the till when the shop is full. Looking for a part-time barista job of 12 to 20 hours a week around lectures.

Experience

Sales Assistant, ***Stride Sports, Glasgow*** **September 2024–present**

- Help up to 80 customers on a Saturday find the right running shoes, asking how they run and watching them try a pair.
- Step onto the till or the shop floor wherever the queue is longest when the shop is busy.
- Work the till, including refunds and exchanges, and open the shop at 8:30am on Sundays with the supervisor.
- Unpack two deliveries a week and keep the shoe wall full and in size order.
- Know many regulars by name and the shoes they run in, and point them to new arrivals.
- Named team member of the month twice in 2025 for comments from customers.

Welcome Week Volunteer, ***Students' Association, Glasgow*** **September 2025**

- Showed new students around the campus and answered questions at the help desk for a week.

Education

- BA Business Management, Kelvinside University (2024–2028), third year
- Highers: English A, Business Management A, Mathematics B (2024)

Skills

- Friendly, unhurried conversations with customers
- Till work, refunds and exchanges
- Opening routines and deliveries
- Remembering names and what people like
- Early starts and weekend shifts

Availability

Mondays and Fridays all day, weekday evenings from 5pm and Sunday mornings: 12 to 20 hours a week, more in university holidays.