

Kerry Walsh

Teaching Assistant

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Profile

Customer service supervisor moving into a teaching assistant role. Volunteers each week as a reading helper in a primary school, listening to Year 2 pupils read and noting their progress for the class teacher. Coaches an under-9s football team. Studying for a Level 2 Certificate in Supporting Teaching and Learning, due to finish in March 2027. Looking for a term-time post in Key Stage 1 or 2.

Experience with children

Volunteer Reading Helper | Harnwood Primary School, Bristol | September 2025–present

- Listen to six Year 2 pupils read every Tuesday morning, using the prompts the class teacher gives.
- Note what each child read and the words they found hard in their reading record.
- Follow the school's volunteer safeguarding procedure and pass any concern to the designated safeguarding lead.

Volunteer Assistant Coach | Bramblefield Juniors FC, Bristol | 2024–present

- Help run weekly training for 12 children, setting up drills and making sure everyone gets a turn.
- Calm children who are upset after a match and hand each child back to a named parent at collection.

Employment

Customer Service Supervisor | Greenway Supermarket, Bristol | 2019–present

- Train new staff one step at a time and check each task before they work alone.
- Deal with complaints calmly and agree a fix the customer accepts.
- Keep accurate till and stock records and leave clear notes for the next shift.

Retail Assistant | Greenway Supermarket, Bristol | 2016–2019

Qualifications and training

- Level 2 Certificate in Supporting Teaching and Learning, in progress (finishing March 2027)
- Emergency First Aid at Work (2025)
- Safeguarding training for volunteers, Harnwood Primary School (2025)
- GCSEs including English (C) and Mathematics (C), Fairmead School, Bristol (2014)

Skills

- Explaining a task one step at a time and checking it has been understood
- Staying calm with upset or frustrated people
- Accurate records and handover notes
- Microsoft Word, Excel and Google Workspace

Additional information

Enhanced DBS check completed in 2025 for the volunteer reading role. Available for term-time work, Monday to Friday.