

Luca Romano

Waiter

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Profile

Waiter with three years in a busy Italian restaurant and a hotel restaurant, serving up to 120 covers on a Saturday. Knows the menu and allergens by heart, recommends dishes and drinks without pushing and keeps a section of tables moving at a calm pace. Looking for a waiter or head waiter role in a quality restaurant.

Experience

Waiter

Trattoria Lucca, Nottingham · June 2024–present

- Look after a section of six to eight tables on busy services of up to 120 covers.
- Take orders on a handheld till, explain the menu and check allergens with the kitchen for every order that needs it.
- Recommend wines and desserts; average spend per head in that section is above the house average.
- Take card and cash payments, split bills and cash up at the end of the shift.
- Deal with complaints at the table and fetch the manager when a guest needs more.

Restaurant Server

Castlegate Hotel, Nottingham · 2023–2024

- Served breakfast and dinner in the hotel restaurant and at weddings of up to 150 guests.

Education and training

Level 2 Food Safety and Hygiene for Catering

2024

Allergen awareness

2025

GCSEs including English and Maths

2022

Skills

- Menu and allergen knowledge
- Wine and drinks service
- Handheld till and card payments
- Calm complaint handling
- English and Italian (fluent)